RATE FILE

Sheet No. 1 of 1
Schedule No. Mg-1

Public Service Commission of Wisconsin

Schedule No. Mg-1
Amendment No. 14

Alma Municipal Water Utility

General Service - Metered

Quarterly Service Charges:

Plus Volume Charges:

First	2,500	cubic feet used each quarter:	\$3.95 per 100 aubic foot
Next	5,000	cubic feet used each quarter:	\$3.70 per 100 cubic feet
Over	7,500	cubic feet used each quarter:	\$3.00 per 100 cubic feet
		quartor.	φ3.00 pci 100 cubic feet

Billing: Bills for water service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 50 cents will be added to bills not paid within 20 days of issuance. This ONE-TIME 3 percent late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 185.

<u>Combined Metering</u>: Volumetric meter readings will be combined for billing if the utility <u>for its own convenience</u> places more than one meter on a single water service lateral. Multiple meters placed for the purpose of identifying water not discharged into the sanitary sewer are <u>not</u> considered for utility convenience and shall not be combined for billing. This requirement does not preclude the utility from combining readings when metering configurations support such an approach. Meter readings from individually metered separate service laterals shall <u>not</u> be combined for billing purposes.

EFFECTIVE: December 1, 2017 PSCW AUTHORIZATION: 80-WR-103

Public Service Commission of Wisconsin

Sheet No. 1 of 1
Schedule No. OC-1
Amendment No. 14

Alma Municipal Water Utility

RATE FILE

Other Charges

<u>Payment Not Honored by Financial Institution Charge</u>: The utility shall assess a \$25.00 charge when a payment rendered for utility service is not honored by the customer's financial institution. This charge may not be in addition to, but may be inclusive of, other such charges when the payment was for multiple services.

<u>Special Billing Charge</u>: The utility shall assess a \$35.00 charge to the requestor to cover administrative expenses whenever an existing customer or the property owner requests a special billing outside of the normal utility billing. This charge may not be assessed to a new customer.

<u>Special Meter Reading Charge</u>: The utility shall assess a \$35.00 charge to the requestor whenever an existing customer or the property owner requests a special meter reading by utility personnel on a date other than the regularly scheduled meter reading. This charge may not be assessed if the customer or the property owner provides the meter reading. This charge may not be assessed to a new customer.

Missed Appointment Charge: The utility shall assess a missed appointment charge when a customer, without providing reasonable cancellation notice, fails to be present at the customer's location for an appointment scheduled with utility personnel. The utility may not apply the charge for the first such missed appointment during normal business hours. The utility shall apply the charge for the first such missed appointment after normal business hours.

During normal business hours:

\$35.00

After normal business hours:

\$50.00

<u>Real Estate Closing Account Charge</u>: The utility shall assess a \$10.00 charge whenever a customer or the customer's agent requests written documentation from the utility of the customer's account status in connection with a real estate closing.

Billing: Same as Schedule Mg-1.

PSCW AUTHORIZATION: 80-WR-103